

## **SAMPLES SHIPPING INSTRUCTIONS**

### **(PLEASE READ CAREFULLY)**

- **100 samples or more of the same type are needed to let us trial in production-like conditions.**
- Do you have different product types to trial? Please select the ones that are representative of each family: our concern for trials is to get products
- ranging significantly in size, weight, geometry, and superficial characteristics (sticky, oily, dirty..).
- The received material will be stored for 1 year from the acknowledgment moment and then will be recycled.
- Results will be delivered within 2 weeks from the material and complete information acknowledgment.

### **Shipping address:**

#### **ARS Srl:**

Via G. Vico, 7 - Arezzo (AR)

52100 Italy

to the attention of (specify your contact's name)

## **COSTS**

### **(please read carefully)**

- If you are based outside of the EU, please ship free samples with your courier with Incoterms DDP (Delivery Duty Paid).
- Enclose a proforma invoice with an accurate goods description (the caption "free samples" alone does not suffice) and a low unit value that is around your production costs for the items. **IMPORTANT: before proceeding with the actual shipment, please kindly share a copy of said invoice with our team for pre-acceptance and confirmation.**
- Whether products are not marked as free samples or any cost occurs for ARS to get them cleared at customs, the parcel will be rejected!
- Whenever several components are shipped, or long and very thorough studies are requested, ARS reserves the right to make a proper quotation and invoice the viability test.
- If recycling costs occur, ARS reserves the right to send testing material back to the customer at the customer's expense.
- The customer can request the testing material to be returned at its own expense.
- Unless otherwise stated, ARS reserves the right to keep testing material for its records and possible training purpose.