Samples Shipping Instructions

What? Where to? How Long?



50-100 samples of the same type, for a reliable test result



If you have multiple parts to test, select the most representative ones (e.g., the smallest and the largest)



Make sure to include your project's reference, a low unit value (e.g. production costs) and a detailed description of the components ("free samples" doesn't suffice!)



ARS s.r.l.

Via Aretina Nord, 157 – (Loc. Tegoleto) 52041 Civitella in Val di Chiana (AR) - Italy



1-2 weeks, depending on the type of test

What is the test process and what does it cover?

All test are **free of charge** and carried out in our fully equipped Lab.

We test all samples on FlexiBowl®, paired with our vision system FlexiVision and one of the available robots.

You will receive a **video** of the test, a **report** on vision detection and FlexiBowl® parameters.

Samples will be stored for **1 year** and then will be recycled.

You can request the testing material to be returned at your expense.

Are you shipping from a non-EU country?

Make sure to ship in **Incoterms DDP.**

Please, **share a copy of your shipping invoice** for preacceptance and confirmation.

If any customs clearance costs occur for ARS, the parcel will be rejected.

Important!

- If you are shipping metal samples, please include a certificate of the country of origin.
- If you are shipping parts that contain chemicals, please include a certificate for the substance.



Got more questions?

Feel free to contact us at sales@arsautomation.com

