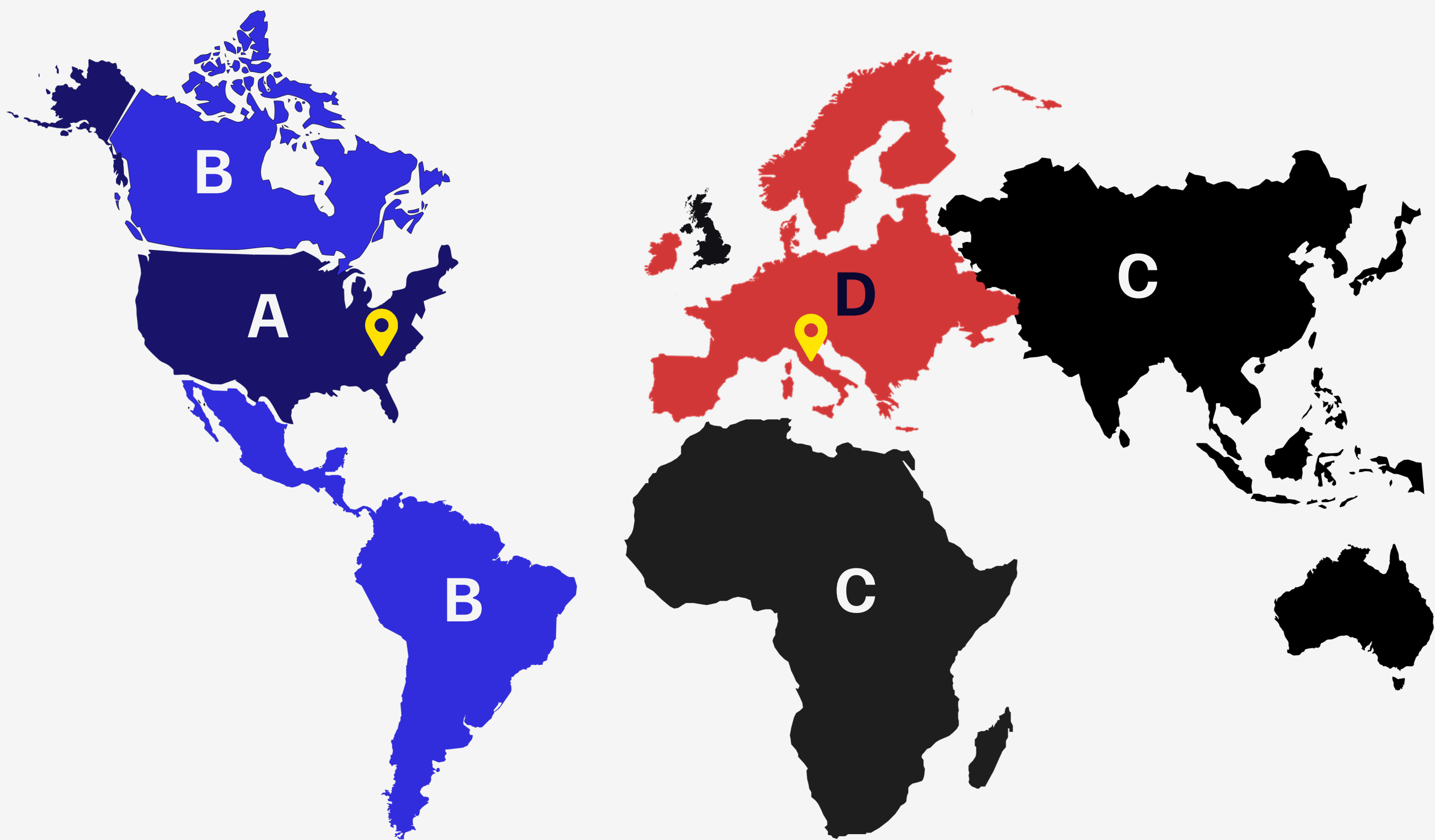


Samples Shipping Instructions



Testing of up to **2 components** per project is always **completely free of charge**.
For projects involving multiple component references or particularly extensive testing campaigns, ARS Automation reserves the right to provide a dedicated quotation.

Shipping from Zone B?

The sender is responsible for all customs clearance procedures, duties, taxes and any other import-related costs. ARS Automation cannot be charged for customs clearance or import costs.

Shipping from Zone A?

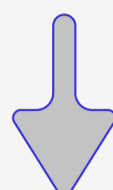


ARS Automation, Inc.
SUITE G - 5031 West W.T. Harris Blvd.,
Charlotte, NC 28269

Shipping from Zone C (non-EU countries)?

Make sure to ship in Incoterms **DDP (Delivered Duty Paid)**.
Please share a **copy** of your shipping invoice with us before shipping, for pre-acceptance and confirmation.
If any customs clearance costs are charged to ARS Automation, the parcel will be **rejected**.

Shipping from Zone D?



ARS s.r.l.
Via Aretina Nord, 157
52041 Civitella in Val di Chiana (AR) - Italy



What?



50-100 samples of the same type, for a reliable test result



If you have multiple parts to test, **select the most representative ones** (e.g., the smallest and the largest)



Make sure to include your **project's reference**, a **low unit value** (e.g. production costs) and a **detailed description of the components** ("free samples" doesn't suffice!)

How long?



1-2 weeks, depending on the type of test

What is the test process and what does it cover?

All tests are free of charge and carried out in our fully equipped Lab.

We test all samples on FlexiBowl®, paired with our vision system FlexiVision One.

You will receive a video of the test and a detailed report.

Samples will be stored for 6 months (Zone A-B) and 1 year (Zone C-D) and then will be recycled.

You can request the testing material to be returned at your expense.

Please Note: Zone A - B

Depending on the test requirements and laboratory capabilities, samples received at our USA facility may, at our discretion, be **forwarded to our headquarters in Italy** for testing. If samples are requested to be returned, the return shipping costs will be charged to the customer.

Important!



If you are shipping metal samples, please include a **certificate of the country of melt and origin**. Without such a certificate, a signed and stamped declaration from your company stating that the components don't originate from Russia would suffice. If you are shipping parts that contain chemicals, please provide a **certificate for the substance**.



Got more questions?

Contact us at sales@arsautomation.com